Agenda

- 1) Intro & Background
- 2) Research and Development
- 3) Manufacturing
- 4) Commercial
- 5) Direct Patient or
- **Consumer Services**
- 6) Conclusion



Administration

Research and Development

Manufacturing

Commerical

Direct Patient or Consumer Services

Splenda Product Value Stream

Product

What is Splenda?

- Johnson & Johnson consumer product
- no-calorie sugar alternative used in food and drinks

Product Value:

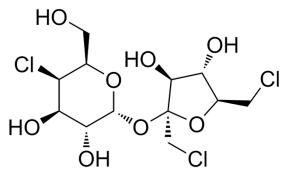
- Taste
- To satisfy thirst
- As part of a routine
- To reduce calories

<u>Uses</u>: Diabetics, low-calorie diets, special needs, preferred

Research & Development

Splenda.

Chemical formula







- Super secret recipe
- Sucralose
 - uses granular sugar

Priority:









Research & Development

Health and food safety authorities worldwide have concluded that sucralose is safe for use by everyone.

This means sucralose can be safely used during pregnancy, by people with diabetes, by children, and more. Sucralose is approved for use in more than 80 countries, all without the requirement for any warning label. Sucralose does not cause or promote cancer or pregnancy complications.

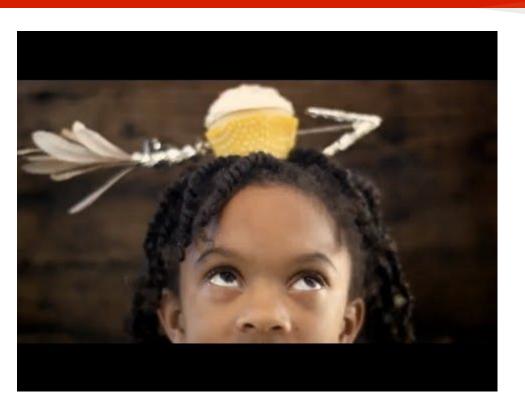
Manufacturing

- McNeil Consumer Healthcare
 - o splenda.com

Tate & Lyle uses
 ordinary granulated
 sugar



Commercial





Marketing: Target Consumer

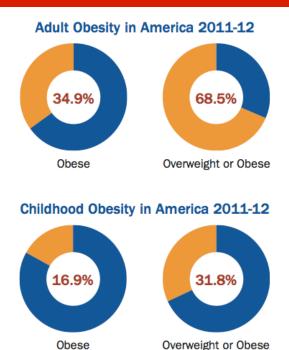




"Splenda Sue"

- Traditional woman leading the family
- middle aged, loyal users
- family life oriented, health of family

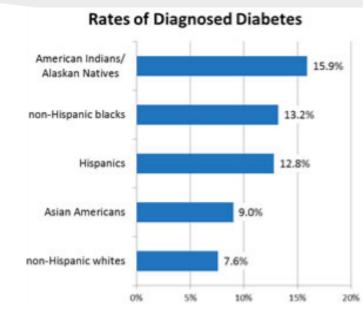
Health: Obesity & Diabetes



Statistics Obesity: -Over \(\frac{1}{3} \) of U.S. adults are obese -17% of children in the U.S. ages 2-19 are obese Diabetes: -360 mil. people with diabetes today -550 mil. people will

have diabetes by

2020



Trends: Demographic

- Increasing obesity rates may encourage dieting and no calorie substitute usage
- Increasing diabetes rates encourage no calorie
- Better health care means more families, who will tend to be aware of healthy alternatives

Trends: Social

- Social media spreads fashionable ideas
 - o health
 - dieting
 - popularity of product
- Trend in target audience
 - o families concerned with health
 - long-term users
 - dietary needs to supplement sugar



Trends: Economic

- Better jobs in economy booms means luxuries like drinks, including the use of Splenda.
- Splenda may be a cheaper alternative to sugar in tough times as well.



Trends: Technological





- Improvements in health apps, self-diagnostics
 - J&J Wellness & Prevention
- More awareness of health and problems like <u>obesity</u> and <u>diabetes</u>
 - encourages healthy lifestyle changes

Predictions

